



**BE THE
BEST
BE THE
BADGE**

City of
Fayetteville
North Carolina
POLICE

**Programs
2011-12**

FAYETTEVILLE POLICE DEPARTMENT

Mission Statement

“We are committed to leading the community problem-solving efforts that improve the quality of life for all citizens of Fayetteville. We will work assertively with the community to address the underlying conditions that lead to crime and disorder.”

Fayetteville District Policing Team

Fayetteville District Policing Team is a system of providing total police services, in partnership with the community, in order to identify neighborhood quality of life issues and provide appropriate response to those issues by police and other service providers.

Problem-Oriented Policing

Problem-Oriented Policing is a philosophy of police work based on the realization that the majority of police time is spent answering similar calls at the same locations. Officers analyze crime to determine the underlying cause of repeat calls for service, officers then use available resources, internal or external to prevent, solve or better control the problem.

Values

All People

Department personnel provide professional service to all persons without regard to race, religion, gender or economic status.

Community Involvement

The department is committed to community partnerships that can identify and abolish barriers to community wellness.

Integrity

The community expects a police department employee to be honest in word and deed; the department is committed to honor this expectation.

Professionalism

The department is committed to training and education, individual self-discipline, service orientation and other attributes of a true professional.

Innovation

The department is committed to an ever expanding body of knowledge of policing practices and self-evaluation, to develop the most efficient and economical way to accomplish our mission.

Our Employees

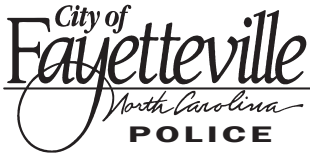
The department is committed to an atmosphere that fosters the mission, while recognizing the worth and potential of each employee.

The Police Code of Ethics

All department members must be fully aware of the ethical responsibilities of their position and strive constantly to live up to the highest standards of professional policing.

The Laws of the City, State and Country

Department members act as official representatives of government and are required and trusted to work within the law.



Tom Bergamine
Chief of Police

Tom Bergamine

Department Telephone Numbers

Emergency	911
Alarm Ordinance Monitor	433-1037
Chief's Office	433-1819
Community Relations	433-1847
Campbellton Crime Prevention	433-1034, 433-1134, 433-1873
Cross Creek Crime Prevention	433-1430, 433-1198, 433-1033
Crime Stoppers	483-TIPS (8477)
Desk Officer	433-1585
Evidence	433-1038, 433-1559
Gang Hotline	485-GANG (4264)
Grove View Sub-Station	433-1852
Homeless Project Officer	433-1846, 433-1852
Juvenile Restitution Program	433-1020, 433-1021
Legal Process Unit	433-1837
Detective Division	433-1856
Narcotic/Vice Task Force	433-1553
Neighborhood Improvement Team	433-1852
Officer of Special Information	433-1524
Office of Professional Standards	433-1820
Operation Support Bureau	433-1826
Patrol Districts	
Campbellton District	433-1830
Cross Creek District	433-1827
Public Information Officer	433-1896
Public Service Counter/Information	433-1800
Records	433-1529, 433-1530
Recruitment	433-1902
Service Bureau	433-1811
Traffic Enforcement	433-1036
Victim Assistance	433-1849
Violent Crime Task Force	433-1856

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Police Chief

Tom Bergamine was sworn in as Fayetteville's Chief of Police on April 9, 2007. He began his career with the Fayetteville Police Department in 1978 as a patrol officer and worked his way through the ranks to the position of Assistant Chief.

He has held positions in patrol, narcotics, emergency operations and major crimes investigations. He served as district commander of the Campbellton District, Cross Creek District and the commander of the Emergency Response Team. As an Assistant Chief, he supervised patrol and emergency operations.

Chief Bergamine is a recipient of the North Carolina Advanced Law Enforcement Certificate and is a graduate of the 211th Session of the National FBI Academy. He holds an Associate's Degree in Criminal Justice, a Bachelor's Degree in Political Science and completed his Master's Degree in Justice Administration from Methodist University in 2007.

Chief Bergamine is a leader in community policing. His background gives him a broad perspective of how the entire city team is responsible for working within the community. The Fayetteville Police Department has 383 sworn officers and 178 non-sworn employees serving 207,000 citizens in the City of Fayetteville.

Objective

The Fayetteville Police Department involves the community in all aspects of policing, thus improving the quality of life in our City. The purpose of this booklet is to give a brief description and telephone contact number for various department programs.

Accreditation Program

The Commission on Accreditation for Law Enforcement Agencies was formed in 1979 by four major law enforcement membership associations that represent 80 percent of the law enforcement communities in the United States. The associations are: International Association of Chiefs of Police (IACP), National Organization of Black Law Enforcement Executives (NOBLE), National Sheriffs' Association (NSA) and the Police Executive Research Forum (PERF).

The Commission developed a set of standards for law enforcement agencies. As law enforcement agencies voluntarily bring themselves into compliance with these national standards, they demonstrate the professional criteria necessary to be an accredited department. The overall goal of the accreditation program is to improve law enforcement services.

On November 18, 1989, the Fayetteville Police Department became the 122nd law enforcement agency in the nation and the fourth law enforcement agency in North Carolina to achieve the honor of accreditation.

The department must prove continued compliance by being reaccredited every three years.

9-1-1 For Kids – 433-1916

The program teaches young kids age 4 to 7 the proper use of 9-1-1. The enhanced 9-1-1 Coordinator works closely with the Cumberland County school system, head start centers and daycares to inform young children on the proper time and manner for calling 9-1-1. To schedule the 9-1-1 For Kids' presentation, contact the Communications Division.

Adopt-A-Cop 433-1851

This is a school liaison program that introduces law enforcement officers into public and private elementary schools. The program provides tools and skills to deter and prevent children from becoming involved with crime as victims or participants, how to deal with peer pressure and how to live safe and healthy lives. Adopt-A-Cop is a partnership between law enforcement, educators and youth. The program provides an opportunity for school age children to develop a positive perception of law enforcement and expose them at an early age to the role of police officers: to serve and protect the public and who work as community helpers.

Alarm Ordinance Monitor - 433-1037

The City of Fayetteville has a Burglar Alarm Ordinance that is monitored and enforced by the police department. An alarm user can be fined for each additional false alarm activation on an increasing fee scale. Residents and business owners must furnish the Alarm Ordinance Coordinator with the names and phone numbers of at least one and up to three individuals who can be contacted to respond to and deactivate an alarm.

Are You OK? - 433-1849

The Are You OK program is aimed at increasing the safety and well-being of citizens that qualify for this program. A computer program automatically calls subscribers at a prearranged time to check on their safety. To register for the program, citizens must be 60 years of age or older, or disabled and live alone, and live in the Fayetteville city limits. Panic buttons for victims of violent domestic crimes that automatically dial a monitoring service upon activation are also available. These buttons are issued on a case-by-case basis through the Victim Assistance Program and the CARE Center for Domestic Violence.

Auto Theft Action Campaign (ATAC)

Campbellton Crime Prevention- 433-1034, 433-1134, 433-1873

Cross Creek Crime Prevention- 433-1430, 433-1198, 433-1033

The ATAC program is designed to help stop vehicle theft and is for vehicle owners who do not normally drive their car between 1-5 a.m., peak hours for vehicles to be stolen. A sticker authorizes police to stop the vehicle if it is being driven on local streets during those times. Call Crime Prevention at 433-1033 for information on registering vehicles.

Badges for Baseball - 433-1851

Law enforcement personnel serve as coaches for baseball teams, serving as role models and mentors for youth who participate. The participants are taught sportsmanship, communication and personal responsibility through a rapport that they develop with a police officer.

Booze Buggy - 433-1036

The Traffic Unit utilizes the Booze Buggy for DWI prevention education. This program is open to licensed adults 16 and older. With the use of Fatal Vision Goggles, the driver can operate the Booze Buggy through a driving course. This program is designed to educate the motoring public about the effects impairing substances have on driving abilities by simulating the effects of drunk driving through a practical hands-on exercise.

Citizens On Patrol (C.O.P.) – 433-1838

This is a partnership between the community and the police department. These volunteers will supplement calls for non-emergency services. They will also aid in special events and other city functions.

Citizens' Police Academy - 433-1903

The Citizens' Police Academy (CPA) is based on the words of Sir Robert Peele, the founder of modern policing, that "the police are the public and the public are the police." The CPA is a 10-week academy that meets once a week in the evening to educate citizens on the department's mission, organization and functions, and how the citizen can help the department to reduce crime. It is open to citizens who live or work in Fayetteville.

Citizens' Police Academy Alumni Association - 433-1847

Citizens' Police Academy Alumni meet monthly to assist the department by volunteering with various activities and continue to learn about the department and the criminal justice system.

Citizens' Volunteer Auxiliary/RSVP - 433-1847

The Citizens' Volunteer Auxiliary functions in support of community related activities and other areas of the department. Auxiliary personnel are not issued uniforms, firearms and do not have arrest authority. Citizens who volunteer are subject to a background check prior to being accepted and are not compensated for the services they perform.

Civilian Crash Investigators 433-1036

The Civilian Crash Investigator (CCI) program was established in January 2007. The Fayetteville Police Department was given approval in 2006 to establish a pilot program for the State. These civilian employees attended 500 hours of classroom training followed by six weeks of on the job training. They are responsible for vehicle crashes that do not involve personal injury and other minor traffic incidents.

Code Enforcement Team - 433-1852/433-1036

The Code Enforcement Team currently consists of representatives from the Police, City Inspections and City Fire Departments. An area is selected based on citizen complaints, officers' recommendations or from a Code Enforcement Team member's recommendations. An inspection is scheduled once a month in the target area. The violations are noted and the department responsible for the violation initiates action to obtain compliance.

Community Policing Television (CPTV) - 433-1896

CPTV is written, directed and produced by members of the Fayetteville Police Department. The show educates the public on safety, crime prevention tips, wanted persons and department functions. CPTV airs on the Community Access Channel.

Community Relations Office - 433-1847

The Community Relations Specialist is a liaison between the department and the citizens. The specialist coordinates speakers, offers tours of the Police Administration Building, schedules K-9 demonstrations for the public, and coordinates many department functions and special events.

Community Watch Council

Campbellton Crime Prevention- 433-1034, 433-1134, 433-1873

Cross Creek Crime Prevention- 433-1430, 433-1198, 433-1033

The Community Watch Council is comprised of Community Watch Coordinators within the City of Fayetteville and future planned annexations. This council meets to discuss neighborhood crime concerns. The council works closely with the Fayetteville Police Department to deter crime in their neighborhoods.

Community Watch Program

Campbellton Crime Prevention- 433-1034, 433-1134, 433-1873

Cross Creek Crime Prevention- 433-1430, 433-1198, 433-1033

This program is designed to coordinate the Community Watch Groups located throughout the City. This program is an opportunity for the police and community to form a partnership and resolve quality of life issues. Zone officers try to visit with Community Watch Coordinators at least once a month. The information exchanged aids both the police and the community.

Crime Analysis - 433-1143

Crime Analysis tracks crime throughout the City of Fayetteville, revealing trends and patterns. When a pattern has been identified, a bulletin is issued to police. Up to date crime statistics can be obtained by visiting our website at www.bethebadge.com

Crime Prevention

Campbellton Crime Prevention- 433-1034, 433-1134, 433-1873

Cross Creek Crime Prevention- 433-1430, 433-1198, 433-1033

Crime Prevention Specialists take a proactive approach to crime by helping citizens to avoid becoming victims of crime BEFORE it happens. Listed are some free services offered to the public:

- Establishment of Community Watch
- Home/Business Security Surveys
- McGruff the Crime Dog
- Park Smart
- Operation Identification
- Operation Safe Watch
- Safety Presentations

Crime Stoppers - 483-TIPS (483-8477)

This program gets citizens involved in apprehending criminals. Citizens can report information concerning a crime and remain anonymous. The caller is given an identification number and if the information leads to an arrest, the citizen may receive a cash reward. To access the web page, go to www.fay-nccrimestoppers.org.

Emergency Response Team - 433-1826

The Emergency Response Team is considered one of the finest tactical teams in the state. The team is made up of highly trained officers who are called upon to respond to high risk situations. The team is trained to utilize special equipment and weapons and is trained to conduct various types of breaching techniques to include explosive entry.

Fayetteville/Fort Bragg Judo Club – 433-1847

The Fayetteville Fort Bragg Judo Club is a non-profit program sponsored by the Fayetteville Police Department and Fayetteville-Cumberland Parks and Recreation. This club is a member of three national judo organizations in the United States. The purpose of this program is to introduce the Olympic Sport of Judo to both youth and adult members of the Fayetteville community while teaching discipline and self defense.

G.R.E.A.T – 433-1851

G.R.E.A.T. (Gang Resistance Education and Training) is a youth oriented instructional program led by a law enforcement officer in a classroom setting. With prevention as the primary objective, it provides the opportunity for mutual respect and understanding between faculty, students and law enforcement, immunization against delinquency, youth violence, and gang membership. Developing these partnerships encourages positive relationships among the youth, parents, faculty and law enforcement. The Fayetteville Police Department utilizes the G.R.E.A.T. program in private schools, recreation centers, and other venues where the curriculum can be taught on site.

Grove View Terrace Sub-Station - 433-1852

The Neighborhood Improvement Team (NIT) and Fayetteville Metropolitan Housing Authority (FMHA) officers work out of an operational substation located at 188 Grove View Terrace.

Homeless Project Officer - 433-1846/433-1852

The Homeless Project Officer is responsible for the identification and classification of homeless persons. This officer assists homeless with identification, meals, shelter and other basic necessities. The officer is also responsible for initiating and maintaining trespass agreements for vacant homes, lots and businesses after operating hours to reduce criminal activities in the area.

Juvenile Restitution Program - 433-1020, 433-1021

The Fayetteville/Cumberland Juvenile Restitution Program is a sentencing alternative referred directly from the court. It offers a positive work experience under adult supervision through the community service component. The goal of this program is to enhance self-esteem and job/life skills.

K-9 Unit - 433-1036

The Fayetteville Police Department has one of the state's finest K-9 programs. The department has a number of Belgian Malinois trained in tracking, trailing, article search, narcotic detection, criminal apprehension, obedience, agility, handler protection, building search, explosive detection, area search and cadaver recovery.

Mobile Units - 433-1036

The Fayetteville Police Department utilizes mobile police substation as a proactive approach involving citizens and the police working together to solve problems within a particular neighborhood. This approach is known as Community Wellness and Problem-Oriented Policing. The Mobile Units bring proven police and crime prevention programs into the community, thus reducing neighborhood crime and improving the quality of life.

Neighborhood Improvement Team (NIT) - 433-1852, 433-1036

Officers assigned to the NIT direct enforcement efforts in specific troubled neighborhoods. The officers become familiar with residents and problems in the neighborhood, creating a strong bond of trust between the residents and officers.

Nuisance Abatement Officer - 433-1905

The Nuisance Abatement Team investigates complaints that affect the quality of life for citizens that live or work around a problem area. The Nuisance Abatement Team collects all information on a location and also coordinates with other City departments to help eliminate the nuisance. This is accomplished by utilizing North Carolina General Statute Chapter 19, which addresses public nuisances.

Office of Professional Standards and Inspections - 433-1820

Office of Professional Standards and Inspections (OPS & I) is a fact finding internal investigative unit. It is also the responsibility of the unit to disseminate information to the media, maintain internal employee files, conduct staff inspections and process citizen complaints.

Office of Special Information (OSI) - 433-1524

Office of Special Information (OSI) identifies, collects and disseminates criminal intelligence as it pertains to groups that pose a threat to the citizens of Fayetteville. This is accomplished through coordinated investigations, interviews with informants, victims and other law enforcement agencies.

Operation CEASEFIRE - 484-1989

Operation CEASEFIRE, working in conjunction with Project Safe Neighborhood, is a comprehensive, strategic approach to reduce gun violence in America, and is backed by the United States Attorney General. Convicted felons caught with a gun will get Federal Prison time. "Felons with guns do time! Report illegal gun activity."

Operation Identification

Campbellton Crime Prevention- 433-1034, 433-1134, 433-1873

Cross Creek Crime Prevention- 433-1430, 433-1198, 433-1033

Operation ID is a program to promote the importance of recording serial numbers. When there are no serial numbers present, the Crime Prevention Unit can loan an engraver to citizens of Fayetteville to mark their property. New Data Dot technology is also utilized to label property for easy identification. Participants in the program receive Operation ID stickers to affix to the windows and doors of their residence. Recording serial numbers also allows the Police Department to return recovered property to its rightful owner.

Operations Support Division - 433-1836

The Operations Support Division consists of Mounted Patrol, Traffic Unit, Civilian Crash Investigators, K-9 Unit, Parks Unit and the Neighborhood Improvement Team.

Patrol Districts

Campbellton - 433-1830

Cross Creek - 433-1885

The Campbellton District serves the East side of Fayetteville and is located at the Police Administrative Building at 467 Hay Street. The Police Administrative Building is a full service police station. It is named after the Town of Campbellton, which was established in 1736. Officers assigned to this district wear red unit crests. This Cross Creek District serves the Western side of Fayetteville and is located at 5089 Santa Fe Drive. This substation is named after the Town of Cross Creek which was established in 1767. Officers assigned to this district wear green unit crests.

Police Band - Roll'RZ - 433-1847

The Roll'RZ is a variety band comprised of active and reserve officers who deliver an anti-drug message to elementary school children. The Roll'RZ also perform at community functions.

Police Chaplain Program - 433-1174

Department chaplains provide spiritual guidance and comfort to employees and their families in time of need. Chaplains also make hospital visits, death notifications, offer mentoring and conduct invocations at City and department gatherings. Any Pastor or Chaplain interested in volunteering for this program should contact the department.

Police Reserve Program - 433-1903

The Police Reserve Program uses volunteer sworn law enforcement officers throughout all areas of the department to supplement regular full-time officer activities.

Police Surgeon Program - 433-1847

The Police Surgeon Program is comprised of medical personnel who provide police employees with quality medical support. Volunteers are on-call, subject to their schedules, for high-risk situations.

Property Manager's Network

Campbellton - 433-1034, 433-1134, 433-1873

Cross Creek - 433-1430, 433-1198, 433-1033

The Property Manager's Network is a partnership between apartment complexes and the Fayetteville Police Department. It is an email correspondence program for the purpose of exchanging information. Hot spot information, crime trends and alerts are forwarded to participating complexes. It is a safe way for an Apartment Complex Manager to forward any concern regarding illegal activity.

Public Information Office – 433-1896

The Public Information Officer, PIO, is assigned to the Chief's Staff Unit and acts as the department's liaison with the media. The PIO is responsible for identifying and providing newsworthy information used to develop public relations material and press releases which are disseminated to the public.

Ride-Along - 433-1820

This program enables citizens to accompany a patrol officer and observe firsthand the duties of an officer. Citizens must be at least 18 years old, or have an interest in law enforcement, to be eligible to participate in the program.

Victim Assistance - 433-1849

The Victim Assistance Program provides direct services or referrals to appropriate community organizations. The program assists victims and survivors of criminal acts with their physical and emotional recovery and provides support and aid to victims as they continue to interact with the criminal justice system.

Video Done Right – 433-1809

This program was created to equip local businesses and homeowners with the best video surveillance practices. Citizens and business owners can call for an assessment that will provide suggestions as to camera angles, locations and lighting in order to obtain the best forensic video evidence.

Violent Crime Task Force - 433-1556

A Task Force comprised of Federal Bureau of Alcohol Tobacco Firearms (ATF), Fayetteville Police Department (FPD), and Cumberland County Sheriff's Office (CCSO). The Task Force targets violent offenders for Federal prosecution.

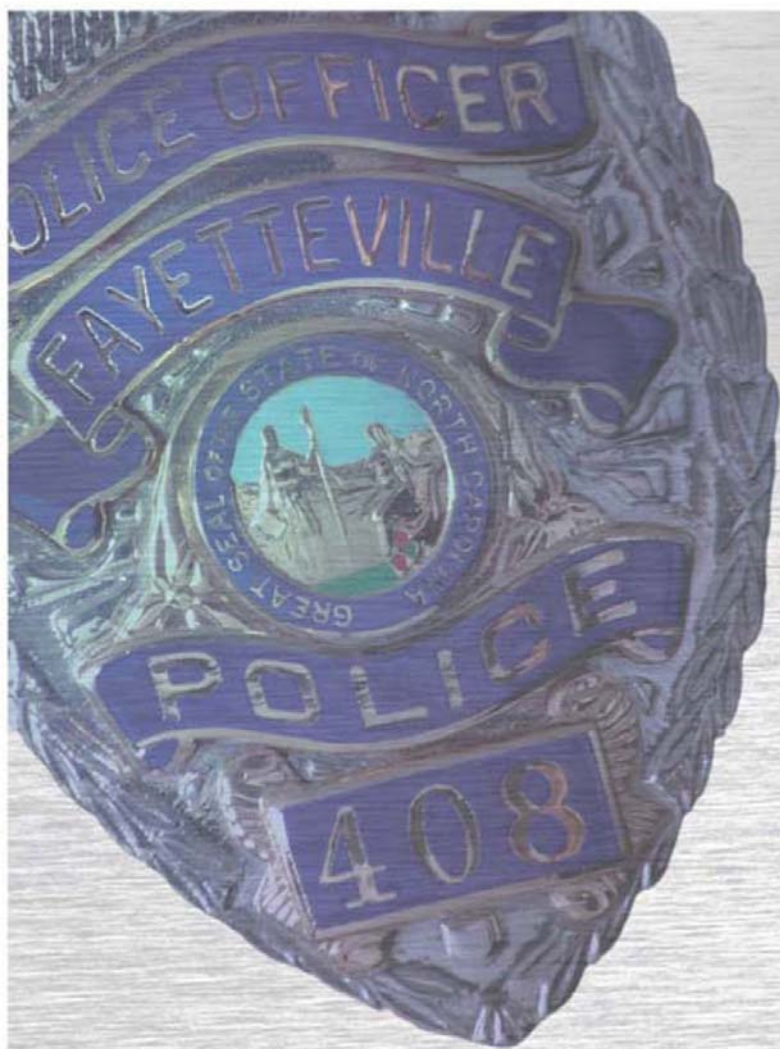
We Care Bear Program - 433-1847

Police are often involved in traumatic situations where small children are innocent victims or witnesses. The department has found that a teddy bear works well in comforting and calming a child in need. The teddy bear is given to a child in traumatic situations and becomes a symbol of faithfulness, trustworthiness, and loyalty to the small child.

Youth Academy – 433-1903/433-1526

This is a one-week academy sponsored by the Fayetteville Police and Fire Departments. The program works with kids to show them a future in public service is a noble pursuit. Any young person between the ages of 13 to 17 can attend. They engage in tasks that police officers and firemen do on a daily basis and work one-on-one with people who are doing the job.





FAYETTEVILLE POLICE DEPARTMENT

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POLICE

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